

# NEW NAME, SAME SERVICE

Medco®, your prescription benefit administrator,  
is now Express Scripts®

Medco has been our prescription drug benefit administrator since 2010. Medco and Express Scripts recently came together as one company to administer the prescription benefit for your Coventry Health Care plan.

The combined company will be called Express Scripts. Until the renaming is complete, you may see both Medco and Express Scripts on communications and websites. The process of changing websites, letters, forms and other materials to show solely the Express Scripts name and logo will begin in late August 2012 and take about 18 months. For now, you should consider the companies to be one and the same.

It's business as usual for Coventry members:

- The name change will not affect your plan's pharmacy benefits or coverage for your prescription medications.
- Medco's name is changing, but your service experience will remain the same:
  - No changes to home delivery service
  - No changes to how you order and refill prescriptions
  - You will continue using the same ID card, order forms, health plan website and toll-free member services telephone number listed on your ID card
- There are no changes to the pharmacy network. You can continue to use the same retail pharmacies, such as Walgreens.
- The name change will not affect pharmacy discounts.
- Accredo®, a specialty pharmacy, and Medco Pharmacy®, a mail-order network pharmacy, will keep their current names.

*A prescription benefit administrator processes and pays prescription claims, contracts with network pharmacies, negotiates discounts and does other activities to bring you valuable prescription benefits.*

Coventry is committed to improving and simplifying your health insurance experience, and we're dedicated to offering affordable, quality benefits. As a combined company, Medco/Express Scripts helps us support these goals and keep you healthy.

**For more information about the merger, visit  
[www.Express-Scripts.com](http://www.Express-Scripts.com) or [www.Medco.com](http://www.Medco.com).**